

GROUP TOUR SPAIN MOROCCO PORTUGAL (12D9N)

Casablanca - Marrakech - Rabat - Fez - Chefchaoen - Tangier - Granada -
Cordoba - Lisbon - Madrid

✈️ **PACKAGE INCLUDE FLIGHT & TIPPING**

Package Inclusion	Package Exclusion
<ul style="list-style-type: none"> Return International Economy Flight Ticket With 25kg/30kg Luggage 9 Nights' Accommodation with Twin / Triple Sharing Meals As Stated in Itinerary (Breakfast, Lunch & Dinner) Entrance Fee and Tour as Per Itinerary Alhambra Ticket One Way Ferry Ticket Tangier / Tarifa Air Conditioned / Heated Bus 1 Bottle Drinking Water Daily Services Of Tour Leader to Ensure Smooth Operation Tipping For Guide and Driver 	<ul style="list-style-type: none"> Personal Expenses; Mini Bar, Laundry, Tel Bills, Etc. Excess Luggage Extra Meals and Drinks Optional Tour Porterage Travel Insurance Other Not Stated in Itinerary

Flight Details Qatar Airways (QR)

DAY	FROM	TO	FLIGHT NO	ETD	ETA	DURATION
Day 1	K. Lumpur	Doha	QR 4990	2100	2330	7H 25M
Day 2	Doha	Casablanca	QR 4567	0135	0730	8H 25M
Day 11	Madrid	Doha	QR 148	0905	1650	6H 35M
Day 11	Doha	K. Lumpur	QR 844	1915	0750+1	7H 20M

Flight Details Etihad Airways (EY)

DAY	FROM	TO	FLIGHT NO	ETD	ETA	DURATION
Day 1	K. Lumpur	Abu Dhabi	EY 417	2150	0440+1	7H 15M
Day 2	Abu Dhabi	Casablanca	EY 757	0225	0740	8H 51M
Day 11	Madrid	Abu Dhabi	EY 102	1035	1930	6H 40M
Day 11	Abu Dhabi	K. Lumpur	EY 418	2105	0825+1	6H 45M

DEPARTURE DATES

Package Price are Per Person in Ringgit Malaysia (RM)

DATE	SEASON	FLIGHT	ADULT TWIN / TRIPLE	ADULT SINGLE	CHILD EXTRA BED	CHILD NO BED	INFANT (>2 YEARS)
15 Jan 2026	School Holiday	EY / QR	RM 10,890	RM 12,990	RM 10,890	RM 9,890	RM 2,500
01 Feb 2026	Weekend	EY / QR	RM 10,690	RM 12,790	RM 10,690	RM 9,690	RM 2,500
26 Mar 2026	School Holiday	EY / QR	RM 10,690	RM 12,790	RM 10,690	RM 9,690	RM 2,500
05 Apr 2026	Labour Day	EY / QR	RM 10,690	RM 12,790	RM 10,690	RM 9,690	RM 2,500
02 May 2026	Weekend	EY / QR	RM 10,690	RM 12,790	RM 10,690	RM 9,690	RM 2,500
24 May 2026	School Holiday	EY / QR	RM 10,690	RM 12,790	RM 10,690	RM 9,690	RM 2,500
10 Jun 2026	Weekend	EY / QR	RM 10,690	RM 12,790	RM 10,690	RM 9,690	RM 2,500
14 Jul 2026	Weekend	EY / QR	RM 10,690	RM 12,790	RM 10,690	RM 9,690	RM 2,500
25 Aug 2026	School Holiday	EY / QR	RM 10,690	RM 12,790	RM 10,690	RM 9,690	RM 2,500
09 Sep 2026	School Holiday	EY / QR	RM 10,690	RM 12,790	RM 10,690	RM 9,690	RM 2,500
18 Sep 2026	Weekend	EY / QR	RM 10,690	RM 12,790	RM 10,690	RM 9,690	RM 2,500
10 Oct 2026	Weekend	EY / QR	RM 10,690	RM 12,790	RM 10,690	RM 9,690	RM 2,500
22 Oct 2026	Deepavali	EY / QR	RM 10,690	RM 12,790	RM 10,690	RM 9,690	RM 2,500
08 Nov 2026	Weekend	EY / QR	RM 10,690	RM 12,790	RM 10,690	RM 9,690	RM 2,500
23 Nov 2026	School Holiday	EY / QR	RM 10,690	RM 12,790	RM 10,690	RM 9,690	RM 2,500
06 Dec 2026	School Holiday	EY / QR	RM 10,690	RM 12,790	RM 10,690	RM 9,690	RM 2,500
12 Dec 2026	School Holiday	EY / QR	RM 10,690	RM 12,790	RM 10,690	RM 9,690	RM 2,500
19 Dec 2026	School Holiday	EY / QR	RM 10,890	RM 12,990	RM 10,890	RM 9,890	RM 2,500
21 Dec 2026	School Holiday	EY / QR	RM 10,890	RM 12,990	RM 10,890	RM 9,890	RM 2,500

TRAVEL ITINERARY

DAY 01: KLIA – CASABLANCA

Meal on Board

- Assemble at Kuala Lumpur International Airport
- Take flight to Casablanca

DAY 02: CASABLANCA – MARRAKECH

Lunch, Dinner

- After landing, meet and greet with your guide
- Visit **Hassan II Mosque** and **Picturesque Corniche**
- Proceed to Marrakech
- Visit **Jemaa el Fna Square**
- Overnight in Marrakech

DAY 03: MARRAKECH

Breakfast, Lunch, Dinner

- Breakfast at Hotel
- Visit **Menara Gardens, Koutoubia Minaret and Marrakech Old Medina**
- Overnight in Marrakech

DAY 04: MARRAKECH – RABAT – FEZ

Breakfast, Lunch, Dinner

- Breakfast at Hotel and Check Out
- Proceed to Rabat
- Visit **Kashbah Oudayas, Hassan Tower and Mausoleum of Mohammed V**
- Proceed to Fez
- Visit **Golden Doors of the Royal Palace**
- Overnight in Fez

DAY 5: FEZ – CHEFCHAOUEN – TANGIER

Breakfast, Lunch, Dinner

- Breakfast at Hotel and Check Out
- Visit **Al Qawariyyin University**
- Visit **Blue City of Chefchaouen**
- Proceed to Tangier
- Free time at **Outa Hamam Square**
- Overnight in Tangier

DAY 06: TANGIER – TARIFA – GRANADA

Breakfast, Lunch, Dinner

- Breakfast at Hotel and Check Out
- Visit **Cape Spartel**
- Enjoy ferry ride across the **Strait of Gibraltar** to **Tarifa**
- Proceed to Granada
- Visit **Albaizin & Grand Mosque of Granada**
- Overnight in Granada

DAY 07: GRANADA – CORDOBA – SEVILLE

Breakfast, Lunch, Dinner

- Breakfast at Hotel and Check Out
- Visit **Alhambra's Nasrid Palaces** and **Generalife Garden**
- Proceed to Cordoba
- Photo stop **Cordoba Mosque**
- Visit **Roman Bridge & Calahorra**
- Proceed to Seville
- Overnight in Seville

DAY 08: SEVILLE – LISBON

Breakfast, Lunch, Dinner

- Breakfast at Hotel and Check Out
- Visit **Seville Plaza de Espana, Parque Maria Luisa, Torrel del Oro, La Giralda** and **El Alcazar**
- Proceed to Lisbon
- Visit **Belem Tower** and **Jeronimos Monastery**
- Shopping Time at **Rossio Square**
- Overnight in Lisbon

DAY 9: LISBON – TOLEDO

Breakfast, Lunch, Dinner

- Breakfast at Hotel and Check Out
- Proceed to **Toledo**
- Enjoy a panoramic **Showcase Toledo** rich tapestry of history
- Overnight in Toledo

DAY 10: TOLEDO – MADRID

Breakfast, Lunch, Dinner

- Breakfast at Hotel
- Visit **Royal Palace, Plaza de Espana, Neptune Fountains, Cibeles Fountains, Plaza Del Sol** and **Royal Palaca**
- Prayer stops at **Madrid Islamic Center**
- Free time for Shopping at **Las Rozas Village**
- Overnight in Madrid

DAY 11: MADRID DEPARTURE

Breakfast, Meal On Board

- Breakfast at Hotel and Check Out
- Photo stop at **Bernabe Stadium**
- Proceed to Airport
- Take flight to Kuala Lumpur

DAY 12: ARRIVAL KUALA LUMPUR

Meal on Board

- Arrival at Kuala Lumpur International Airport

Note: Package itinerary schedule is subject to change.

TRAVEL DETAILS

	City	Hotel	Night
4 Stars	Marrakech	Ayoub & Spa	2 Nights
3 Stars	Fez	Sofia Hotel	1 Night
3 Stars	Tangier	Med Hotel Tanger	1 Night
4 Stars	Granada	BS Principe Felipe	1 Night
3 Stars	Seville	Hotel Exe Solucar	1 Night
3 Stars	Lisbon	INATEL Oeiras	1 Night
3 Stars	Toledo	Hotel Eborá by Vivere Stays	1 Night
4 Stars	Madrid	Monte Rozas	1 Night

Hotel is subject to change to similar category

Time Different

Malaysia **GMT +8**

Morocco **GMT +1**

Spain **GMT +1**

Portugal **GMT +1**

Currency

United States Dollar (USD) **1 = MYR 4.5***

Moroccan Dirham (MAD) **10 = MYR 4.45***

Season

❄ Winter : **Dec - Feb**

☀ Summer : **Jun - Aug**

🌸 Spring : **Mar - May**

🍁 Autumn : **Sep - Nov**

Route Map



1) DEPOSIT & FULL PAYMENT

Upon booking of seat	: Deposit RM 1,000.00 per person per booking
90 days before group departure	: 50% of the total payment
60 days before group departure	: Balance of the outstanding payment

If full payment is not received within the stipulated days before departure, **Manazel Al Mashaer Travel Services Sdn Bhd** at its sole discretion reserves the right to forfeit the deposit and cancel the booking.

If the reservation made between **60 days** before the departure date or less, full payment must be made within three (3) working days.

2) MODE OF PAYMENT

- i. Cash or via MEPS
- ii. Cheque
- iii. Bank Transfer
- iv. Credit Card (Visa / Master) by Terminal + 2.5% Charge

3) BANK PARTICULAR

All payment to be paid to **Manazel Al Mashaer Travel Services Sdn Bhd**

Public Bank	: 3239 9312 01 (Tour)
Maybank	: 5640 7061 5954 (Tour)
Maybank	: 5640 7061 1605 (Umrah & Palestine)

4) CANCELANCATION BY CUSTOMER

- i. Customer are not allowed to cancel the booking without any valid reason.
- ii. Any change of departure date, or Package is considered a cancellation and fee will apply.
- iii. Cancellation of bookings by the Tour Member must be made in writing or email to **Manazel Al Mashaer Travel Services Sdn Bhd** Customer Service Department to avoid any miscommunication.
- iv. In the event the cancellation is done **60 days** or more before the departure date, the deposit will be refunded less the stipulated administrative charges
- v. Tour packages cancelled **less than 59 days** before group departure date, cancellation fee will be imposed as follow:
 - Special promotion package eg. MATTA (Non-refundable of deposit)
 - 60 days or more from the departure date (administrative charges **50%** from the total deposit amount will be applied)
 - 45 – 59 days before the departure date (charge of **RM 350** per person or **15%** of the package price, whichever is higher, will be applied)
 - 36 – 44 days before the departure date (35% of the total package price)
 - 21 – 35 days before the departure date (50% of the total package price)
 - 15 – 20 days before the departure date (75% of the total package price)
 - Less than 15 days from the departure date (100% of the total package price)
- vi. Customer will be notified of the amount of the cancellation fee payable as soon as possible following the cancellation of the reservation. Should the deposit be insufficient to meet the cancellation fee, you must settle the shortfall within 3 days of such notification.
- vii. Customers are subject to the cancellation terms set forth by **Manazel Al Mashaer Travel Services Sdn Bhd**

5) CANCELATION OUTSIDE COMPANY CONTROL

- i. **Manazel Al Mashaer Travel Services Sdn Bhd** reserves the right to cancel the package due to any unforeseen circumstance(s), or force majeure event such as pandemics, natural disasters, war, strikes, riots and/or order from the government of Malaysia or the government of any country to be visited.
- ii. **Manazel Al Mashaer Travel Services Sdn Bhd** will recommend an alternative to the applicable Package Tour or part thereof, to either the same or another destination.
- iii. If customer does not accept the alternative offer given, all money paid will be returned after deducting the following charges:
 - A charge of **RM 350** or **15%** per person from the package price (whichever is higher) and includes;
 - Any penalty charges imposed by the airline or;
 - Any payment that has been paid by **Manazel Al Mashaer Travel Services Sdn Bhd** to any supplier or third party
- iv. Customer are subject to the cancellation term by **Manazel Al Mashaer Travel Services Sdn Bhd**

6) CANCELATION BY COMPANY

- i. **Manazel Al Mashaer Travel Services Sdn Bhd** reserves the right to cancel the package if the number of participants is less than **18 paying passengers**.
- ii. These packages are under **Series Group Departures**, if the group are below of our minimum **18 paying passengers**, we will be informing our customers as our Company SOP 1 Month Before Departure. The customer might choose the optional as per below:
 - a) Postponed travelling
 - b) Refund full amount paid
 - c) Change or postponed to other destination
- iii. As for group packages, in the event of a cancellation by the company due to insufficient passengers or inability to secure seats or accommodation, the company will refund the amount of money paid and also pay compensation as follows:
 - Full refund and a compensation of **RM 50.00** per person (within 8-14 days before departure date)
 - Full refund and a compensation of **RM 75.00** per person (within 1-7 days before departure date)
 - Full refund and a compensation of **RM 100.00** per person (on the departure date)

7) REFUND POLICY

- i. Once Return Ticket has been issued and customer request for cancellation. No refund will be entitled.
- ii. Refunds will only be allowed in the case of Death (No refund will be made If the flight ticket has already been issued), Hospitalization & valid Medical Reasons supported by a Medical Report from Private/Government Hospital (Medical Report from Clinics are not acceptable), **subject to approval**.
- iii. No refund if any of the item in the package is not utilize fully or partially when tour has departed.

Refunds will be made by way of cheque or bank transfer and will generally be processed within 15 to 30 working days from the date of cancellation. The refund process may take longer during peak seasons, due to the increase in transaction volume.

8) TRAVEL ESSENTIAL

All travelers are strongly encouraged to obtain a comprehensive travel insurance policy to protect against unforeseen circumstances, such as baggage loss, flight delays, travel agent insolvency, medical emergencies and etc. We shall not be responsible, under any circumstances, for any such matters.

9) IMAGE AND VIDEO USAGE AND RIGHTS

During tours, **Manazel Al Mashaer Travel Services Sdn Bhd** members have right to take multiple photos, individual or group and/or produce video recordings, hereafter referred to as 'marketing materials' for the purpose of the following but not limited to:

- a) Website marketing
- b) Booklets or flyers
- c) Social Media campaigns including Facebook and Instagram
- d) Electronic Media such as Television Media

Tour members hereby agree and give permission to **Manazel Al Mashaer Travel Services Sdn Bhd** to use their image and video recordings as 'marketing materials'

10) IMPORTANT NOTE

- i. The above rates quoted are subject to change without prior notice.
- ii. **Manazel Al Mashaer Travel Services Sdn Bhd** and its agent reserve the right to change or alter the program and revise fares without prior notice due to unforeseen circumstances.
- iii. All flights and hotels are provisional and will be subjected to change until final confirmation.
- iv. Not all hotels have rooms for 3 people. Therefore, extra bed or mattress only (subject to hotel) will be added only on twin sharing rooms.
- v. Passport must be valid for more than 6 months from the date of travel.
- vi. Flight seats and room arrangement for hotel are auto assigned.
- vii. **Tour Leader** only will be sent if the group is more than **18 minimum passengers**.
- viii. It is the responsibility of the tour members to ensure that their names are cleared from blacklisted by any regulatory bodies in Malaysia or destination that may prohibit overseas travel or arrival.
- ix. **Manazel Al Mashaer Travel Services Sdn Bhd** will not be held responsible or liable in the event any tour member is denied to travel by the Malaysian Immigration. Tour fares will not be refunded.
- x. All meals mentioned in our program are suitable for Muslim, Except for breakfast which normally will be served based on standard international buffet menu by hotel.
- xi. **Manazel Al Mashaer Travel Services Sdn Bhd** term & conditions will apply.

11) COMPANY DETAILS

Manazel Al Mashaer Travel Services Sdn Bhd (1198200-D)

MOTAC : KPL 8779

Address : 55-2, KL Traders Square (Plaza KLTS), Blok C, Jalan Gombak, Setapak, 53000 Kuala Lumpur

Phone : +603-7890 5994 (Hotline) | +603-4041 4494 (Office)

Email : Info@manazel.com.my

Website : www.manazel.com.my

Once payment received customers consider agree to the Terms & Conditions.

Any payment that has been made for a reservation will not be refunded and cannot be transferred if unused or canceled due to non-compliance with the terms and conditions (including deposit payment, full payment, name list, etc.)

Failure to comply with any of the terms and conditions will result in immediate cancellation of the booking.