



MANAZEL MASHAER  
TRAVEL SERVICES SDN. BHD

10D7N

*Italy*  
**SWITZERLAND**

Zurich – Lucerne – Mount Titlis – Interlaken – Grindelwald – Lauterbrunnen – Montreux

Tasch – Zermat – Como – Serravalle – Milan

Price From

**RM 9,690**

Person

TOUR CODE : ZRHMXP10

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# SWISS ITALY

**10 DAYS 7 NIGHTS**
**PACKAGE PRICE**

TWIN / TRIPLE SHARING	ADULT SINGLE	CHILD EXTRA BED	CHILD NO BED	INFANT
RM 9,690	RM 12,390	RM 9,290	RM 8,290	RM 2,500

Note: \*Peak Season Surcharge RM 200

**INCLUSION & EXCLUSION**

PACKAGE INCLUSION	PACKAGE EXCLUSION
<ul style="list-style-type: none"> <li>Return International Flight Ticket with Luggage 30Kg</li> <li>7 Nights' Accommodation with twin / triple sharing</li> <li>Meals as stated in itinerary (Breakfast)</li> <li>Transfer, entrance fee and tour as per itinerary</li> <li>Train ticket to Zermatt</li> <li>City Tax</li> <li>English / Bahasa speaking guide</li> <li>Tipping for guide and driver</li> <li>Services of tour leader to ensure smooth operation</li> <li>1 Bottle drinking water daily</li> <li>Services of tour leader to ensure smooth operation</li> </ul>	<ul style="list-style-type: none"> <li>Personal expenses; mini bar, laundry, tel bills, etc.</li> <li>Excess luggage</li> <li>Extra meals and drinks (Lunch &amp; Dinner)</li> <li>Optional tour</li> <li>Porterage</li> <li>Travel insurance</li> <li>Other not stated in itinerary</li> </ul>

**HOTEL DETAILS**

CATEGORY	CITY	HOTEL
3 Stars	Zurich	Holiday Inn Express Zürich Airport or Similar
3 Stars	Interlaken	Hotel Aeschi Park or Similar
3 Stars	Tasch	Hotel Mountime Tasch or Similar
4 Stars	Milan	Best Western Hotel Major or Similar

# SWISS ITALY

**10 DAYS 7 NIGHTS**

**FLIGHT DETAILS (QATAR AIRWAYS)**

DAY	FROM	TO	FLIGHT NO.	ETD	ETA
DAY 1	KLIA	DOHA	QR 853	2025	2245
DAY 2	DOHA	ZURICH	QR 93	0245	0755
DAY 9	MILAN	DOHA	QR 128	1615	2300
DAY 10	DOHA	KLIA	QR 852	0250	1525

**DEPARTURE DATE**

DEPARTURE	ARRIVAL	SEASON	PRICE	REMARKS
26 APR 2024	05 MAY 2024	SPRING	RM 9,690	WEEKENDS
24 MAY 2024	02 JUN 2024	SPRING	RM 9,690	SCHOOL HOLIDAY
26 AUG 2024	04 SEP 2024	SUMMER	RM 9,690	WEEKDAYS
13 SEP 2024	22 SEP 2024	AUTUMN	RM 9,690	MALAYSIA DAY
05 OCT 2024	14 OCT 2024	AUTUMN	RM 9,690	WEEKENDS
25 OCT 2024	03 NOV 2024	AUTUMN	RM 9,690	WEEKENDS
22 NOV 2024	01 DEC 2024	WINTER	RM 9,690	WEEKENDS
20 DEC 2024	29 DEC 2024	WINTER	*RM 9,890	SCHOOL HOLIDAY

# SWISS ITALY

**10 DAYS 7 NIGHTS**

## **DAY 01: DEPARTURE KLIA (MOB)**

- Assemble at Kuala Lumpur International Airport
- Take flight to Zurich Airport

## **DAY 02: ARRIVAL ZURICH (MOB)**

- Arrival at Zurich Airport
- After landing, meet and greet with your driver
- Drive to **Neuhausen am** to visit **Rhine Falls**
- Proceed to **Lindt Chocolate Factory Outlet**
- Free Time at **Bahnhofstrasse** (Zurich's Shopping Boulevard)
- Overnight at Zurich

## **DAY 03: ZURICH - LUCERNE - ZURICH (B)**

- Breakfast at Hotel
- Depart to Lucerne
- Visit **Lucerne Old Town** and **Chapel Bridge**
- Free time for Shopping at **Casagrande**
- Overnight at Zurich

## **DAY 04: ZURICH - ENGELBERG - INTERLAKEN (B)**

- Breakfast at Hotel and Check Out
- Drive to Engelberg
- Enjoy journey to **Mount Titlis** (Exclude Entrance Ticket & Cable Car RM 550/Person)
- Proceed to **Kandergrund** to visit beautiful famous **Lake Blausee**
- Overnight at Interlaken

## **DAY 05: INTERLAKEN (B)**

- Breakfast at Hotel
- Panoramic tour of **Interlaken City**
- Proceed to **Lauterbrunnen** to visit **Staubach Waterfall**
- Free time at Grindelwald
- Visit **Lake Thun** and **Lake Brienz** (Crash Landing on You shooting scene)
- Overnight at Interlaken

## **DAY 06: INTERLAKEN - MONTREUX - ZERMATT - TASCH (B)**

- Breakfast at Hotel and Check Out
- Proceed to **Montreux City**
- On arrival in Tasch, take a panoramic train ride to Zermatt
- Free time at **Zermatt Village**
- Back to Tasch
- Overnight at Tasch

## **DAY 07: TASCH - COMO - MILAN (B)**

- Breakfast at Hotel and Check Out
- Drive To **Como City** and Visit **Lake Como**
- Proceed to Milan
- Visit **Duomo Square, Gothic Cathedral, La Scala Opera, Castello Sforzeco** and **Duke of Milan**
- Free time at **Galleria Vittorio Emanuele II**
- Overnight at Milan

## **DAY 08: MILAN - SERRAVALLE (B)**

- Breakfast at Hotel
- Depart to Serravalle
- Free Time for Shopping at **Serravalle Designer Outlet**
- Overnight at Milan

## **DAY 09: MILAN DEPARTURE (B/MOB)**

- Breakfast at Hotel and Check Out
- Free Time for Leisure
- Photo stop at **San Siro Stadium**
- Transfer to Airport
- Take Flight to Kuala Lumpur

## **DAY 10: ARRIVAL KUALA LUMPUR (MOB)**

- Arrival Kuala Lumpur International Airport
- Note: Package itinerary schedule is subject to change.**

**(MOB - Meals on Board / B - Breakfast / L - Lunch / D - Dinner)**

## **TERMS & CONDITION**

### **1) MODE OF PAYMENT**

Upon booking of seat	: Deposit <b>RM 500.00</b> per person per booking
90 days before group departure	: 50% of the total payment
45 days before group departure	: Balance of the outstanding payment

If full payment is not received within the stipulated **45 days** before departure, Manazel Al Mashaer Travel & Services Sdn Bhd at its sole discretion reserves the right to forfeit the deposit and cancel the booking.

### **2) BANK PARTICULAR**

All payment to be paid to Manazel Al Mashaer Travel Services Sdn Bhd  
Account Number : 5640 7061 5954 (Maybank)

### **3) CANCELTION POLICY**

- i. **Deposits are non-refundable and non-transferable.**
- ii. Tour packages cancelled **less than 45 days** before group departure date, cancellation fee will be imposed as follow:
  - 75% of the total package price (within 15-45 days before departure)
  - 100% of the total package price (within 14 days before departure)
  - 100% of the total package price (no show on day of departure)
- iii. Cancellation of bookings by the Tour Member must be made in writing via email to Manazel Al Mashaer Travel.
- iv. Once Return Ticket has been issued and customer request for cancellation. No refund will be entitled.
- v. Refunds will only be allowed in the case of Death, Hospitalization & valid Medical Reasons supported by a Medical Report from Private/Government Hospital (Medical Report from Clinics are not acceptable), **subject to approval.**
- vi. No refund if any of the item in the package is not utilize fully or partially when tour has departed.

### **4) TRAVEL ESSENTIAL**

All tour members are encouraged to buy travel insurance to safeguard against sickness, flight delay, lost baggage, etc.

## 5) IMPORTANT NOTE

- i. The above rates quoted are subject to change without prior notice.
- ii. Manazel Al Mashaer Travel & Services Sdn Bhd reserves the right to cancel the package if the number of participants is less than **20 paying passengers**.
- iii. These packages are under **Series Group Departures** if the group are below of our minimum **20 paying passengers**, we will be informing our customers as our Company SOP 1 Month Before Departure. The customer might choose the optional as per below:
  - a) Postponed travelling
  - b) Refund full amount paid
  - c) Change or postponed to other destination
- iv. Manazel Al Mashaer Travel & Services Sdn Bhd and its agent reserve the right to change or alter the program and revise fares without prior notice due to unforeseen circumstances.
- v. All flights and hotels are provisional and will be subjected to change until final confirmation.
- vi. Not all hotels have rooms for 3 people. Therefore, extra bed or mattress only (subject to hotel) will be added only on twin sharing rooms.
- vii. Passport must be valid for more than 6 months from the date of travel.
- viii. Flight seats and room arrangement for hotel are auto assigned.
- ix. It is the responsibility of the tour members to ensure that their names are cleared from blacklisted by any regulatory bodies in Malaysia or destination that may prohibit overseas travel or arrival.
- x. Manazel Al Mashaer Travel & Services Sdn. Bhd. will not be held responsible or liable in the event any tour member is denied to travel by the Malaysian Immigration. Tour fares will not be refunded.
- xi. All meals mentioned in our program are suitable for Muslim, Except for breakfast which normally will be served based on standard international buffet menu by hotel.
- xii. Manazel Al Mashaer Travel & Services Sdn Bhd term & conditions will apply.

## 6) COMPANY DETAILS

Manazel Al Mashaer Travel Services Sdn Bhd (1198200-D)

MOTAC : KPL 8779

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Website : [www.manazel.com.my](http://www.manazel.com.my)

**Once payment received customers consider agree to the Terms & Conditions.**