MANAZEL MASHAER
TRAVEL SERVICES SDN. BHD

GROUP TOUR
TURKIYE DISCOVERY (9D7N)

Blue Mosque - Roman Hippodrome - Hagia Sophia - Topkapi Palace - Underground City - Cotton Castle - Bosphorus Cruise - Grand Bazaar - Spice Market

PACKAGE INCLUDE FLIGHT & TIPPING

Package Price are Per Person in Ringgit Malaysia (RM)

DEPARTURE DATE	ARRIVAL DATE	SEASON	FLIGHT	ADULT TWIN / TRIPLE	INFANT (<2 YEARS)
07 Dec 2026	15 Dec 2026	Winter	Emirates (B)	RM 5,690	RM 2,000
09 Dec 2026	17 Dec 2026	Winter	Emirates (B)	RM 5,690	RM 2,000
11 Dec 2026	19 Dec 2026	Winter	Emirates (B)	RM 5,690	RM 2,000
12 Dec 2026	20 Dec 2026	Winter	Emirates (B)	RM 5,690	RM 2,000
13 Dec 2026	21 Dec 2026	Winter	Emirates (B)	RM 5,690	RM 2,000
14 Dec 2026	22 Dec 2026	Winter	Emirates (B)	RM 5,690	RM 2,000
16 Dec 2026	24 Dec 2026	Winter	Emirates (B)	RM 5,690	RM 2,000
FOC DXB 22 Dec 2026	30 Dec 2026	Winter	Emirates (B)	RM 5,690	RM 2,000
2027					
15 Jan 2027	23 Jan 2027	Winter	Emirates (B)	RM 4,890	RM 2000
28 Jan 2027	05 Feb 2027	Winter	Emirates (B)	RM 4,890	RM 2000
13 Mar 2027	21 Mar 2027	Spring	Emirates (B)	RM 4,890	RM 2000
03 Apr 2027	11 Apr 2027	Spring	Emirates (A)	RM 5,090	RM 2000
10 Apr 2027	18 Apr 2027	Spring	Emirates (B)	RM 5,090	RM 2000
17 Apr 2027	25 Apr 2027	Spring	Emirates (A)	RM 5,090	RM 2000
24 Apr 2027	02 May 2027	Spring	Emirates (A)	RM 5,090	RM 2000
15 May 2027	23 May 2027	Spring	Emirates (B)	RM 5,390	RM 2000
22 May 2027	30 May 2027	Spring	Emirates (B)	RM 5,490	RM 2000
23 May 2027	31 May 2027	Spring	Emirates (B)	RM 5,490	RM 2000
24 May 2027	01 Jun 2027	Spring	Emirates (B)	RM 5,290	RM 2000
25 May 2027	02 Jun 2027	Spring	Emirates (B)	RM 5,290	RM 2000
28 May 2027	05 Jun 2027	Spring	Emirates (B)	RM 5,490	RM 2000
30 May 2027	07 Jun 2027	Spring	Emirates (B)	RM 5,090	RM 2000
05 Jun 2027	13 Jun 2027	Summer	Emirates (B)	RM 5,390	RM 2000
25 Jun 2027	03 Jul 2027	Summer	Emirates (B)	RM 5,390	RM 2000
03 Jul 2027	11 Jul 2027	Summer	Emirates (B)	RM 5,390	RM 2000
23 Jul 2027	31 Jul 2027	Summer	Emirates (B)	RM 5,390	RM 2000
07 Aug 2027	15 Aug 2027	Summer	Emirates (B)	RM 5,390	RM 2000
27 Aug 2027	04 Sep 2027	Summer	Emirates (B)	RM 5,490	RM 2000
28 Aug 2027	05 Sep 2027	Summer	Emirates (B)	RM 5,490	RM 2000

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TRAVEL DETAILS

Package Price are Per Person in Ringgit Malaysia (RM)					
DEPARTURE DATE	ARRIVAL DATE	SEASON	FLIGHT	ADULT TWIN / TRIPLE	INFANT (<2 YEARS)
29 Aug 2027	06 Sep 2027	Summer	Emirates (B)	RM 5,490	RM 2000
10 Sep 2027	18 Sep 2027	Autumn	Emirates (B)	RM 5,390	RM 2000
25 Sep 2027	03 Oct 2027	Autumn	Emirates (B)	RM 5,390	RM 2000
19 Oct 2027	27 Oct 2027	Autumn	Emirates (B)	RM 5,390	RM 2000
26 Oct 2027	03 Nov 2027	Autumn	Emirates (B)	RM 5,390	RM 2000
12 Nov 2027	20 Nov 2027	Autumn	Emirates (B)	RM 5,090	RM 2000
26 Nov 2027	04 Dec 2027	Autumn	Emirates (B)	RM 5,090	RM 2000
03 Dec 2027	11 Dec 2027	Winter	Emirates (B)	RM 5,390	RM 2000
04 Dec 2027	12 Dec 2027	Winter	Emirates (B)	RM 5,390	RM 2000
06 Dec 2027	14 Dec 2027	Winter	Emirates (B)	RM 5,390	RM 2000
08 Dec 2027	16 Dec 2027	Winter	Emirates (B)	RM 5,390	RM 2000
10 Dec 2027	18 Dec 2027	Winter	Emirates (B)	RM 5,390	RM 2000
12 Dec 2027	20 Dec 2027	Winter	Emirates (B)	RM 5,390	RM 2000
14 Dec 2027	22 Dec 2027	Winter	Emirates (B)	RM 5,390	RM 2000
16 Dec 2027	24 Dec 2027	Winter	Emirates (B)	RM 5,390	RM 2000
18 Dec 2027	26 Dec 2027	Winter	Emirates (B)	RM 5,390	RM 2000
20 Dec 2027	28 Dec 2027	Winter	Emirates (B)	RM 5,390	RM 2000
22 Dec 2027	30 Dec 2027	Winter	Emirates (B)	RM 5,390	RM 2000
24 Dec 2027	01 Jan 2028	Winter	Emirates (B)	RM 5,390	RM 2000
26 Dec 2027	03 Jan 2028	Winter	Emirates (B)	RM 5,390	RM 2000

*Notes : Single Surcharge : Additional RM 1100 | Child With Bed : Less RM 200 | Child No Bed : Less RM 300

TRAVEL DETAILS

DAY 01 DEPARTURE KLIA – ISTANBUL

Meal on Board , Dinner

- Assemble at Kuala Lumpur International Airport
- Take flight to Istanbul
- After landing, meet and greet with your guide
- Proceed to hotel & check in
- Overnight in Istanbul

DAY 02 ISTANBUL – BOLU

Breakfast, Lunch, Dinner

- Breakfast at hotel & check out
- Visit **Blue Mosque** and **Roman Hippodrome**
- Photo stop at **Hagia Sophia** (Exclude Entrance Fee) and **Topkapi Palace** (First great imperial palace of Ottoman Dynasty) - First Courtyard
- Visit **Emirgan Tulip Gardens** (For Spring Season)
- Proceed to Bolu
- Overnight in Bolu

DAY 03 ISTANBUL – BOLU – ANKARA – CAPPADOCIA

Breakfast, Lunch, Dinner

- Breakfast at hotel & check out
- Proceed to Ankara
- Visit **Mouseleum of Mustafa Kemal Ataturk** and stop at **Salt Lake** (For Summer, Spring & Autumn)
- Proceed to **Mt. Erciyes** for snow experience (For Winter Season Only)
- Overnight in Cappadocia

DAY 04 CAPPADOCIA

Breakfast, Lunch, Dinner

Optional Hot Air Balloon, Jeep Safari, ATV Ride & Balloon Watching

- Breakfast at hotel
- Visit **Underground City, Pigeon Valley, Uchisar Fortress, Goreme Panorama** and **Devrent Valley**
- Visit **Pottery House, Traditional Handmade Carpet Store** and **Jewellery Stone Shop** (Compulsary Stop)
- Overnight in Cappadocia

DAY 05 CAPPADOCIA – KONYA – PAMUKKALE

Breakfast, Lunch, Dinner

- Breakfast at hotel & check out
- Proceed to Konya
- Visit **Shrine of Mevlana Rumi** and **Sultanhani Caravansaray**
- Proceed to Pamukkale
- Overnight in Pamukkale

DAY 06 PAMUKKALE – BURSA

Breakfast, Lunch, Dinner

Optional Hot Air Balloon Pamukkale

- Breakfast at hotel & check out
- Visit **Pamukkale White Terraces** (Cotton Castle) and **Hierapolis Ancient City**
- Proceed to Bursa
- Shopping at **Turkish Textile Product**
- Visit **Grand Mosque, Green Mosque & Tomb**
- Free time at **Silk Market** (Koza Han)
- Overnight in Bursa

DAY 07 BURSA – ISTANBUL

Breakfast, Lunch, Dinner

- Breakfast at hotel & check out
- Shopping at **Turkish Delight** & **Olive Oil Store**
- Proceed to Istanbul
- Enjoy **Private Bosphorus Cruise**
- Free time at **Grand Bazaar** for Shopping
- Overnight in Istanbul

DAY 08 ISTANBUL DEPARTURE

Breakfast, Lunch, Meal on Board

- Breakfast at hotel & check out
- Visit **Outlet Leather Center** (Live Fashion Show)
- Visit **Ayyoub Sultan Al-Ansari Mosque**
- Free time at **Spice Market**
- Visit **Taksim Square** & **Istiklal Street**
- Proceed to Airport
- Take flight to Kuala Lumpur

DAY 09 ARRIVAL KUALA LUMPUR

Meal on Board

- Arrival at Kuala Lumpur International Airport

Note: Package itinerary schedule is subject to change.

DEPARTURE DATES

Flight Details Qatar Airways (QR)						
DAY	FROM	TO	FLIGHT NO	ETD	ETA	DURATION
Day 1	K. Lumpur	Doha	QR 845	0930	1150	7H 20M
Day 1	Doha	Istanbul	QR 245	1415	1835	4H 20M
Day 8	Istanbul	Doha	QR 246	2005	0010+1	4H 05M
Day 9	Doha	K. Lumpur	QR 4991	0130	1435	8H 05M

Flight Details Emirates (EK-A)						
DAY	FROM	TO	FLIGHT NO	ETD	ETA	DURATION
Day 1	K. Lumpur	Dubai	EK 343	0200	0505	7H 05M
Day 1	Dubai	Istanbul	EK 123	0940	1440	6H 00M
Day 8	Istanbul	Dubai	EK 122	1935	0155+1	5H 20M
Day 9	Dubai	K. Lumpur	EK 346	0310	1425	7H 15M

Flight Details Emirates (EK-B)						
DAY	FROM	TO	FLIGHT NO	ETD	ETA	DURATION
Day 1	K. Lumpur	Dubai	EK 345	1020	1310	6H 50M
Day 1	Dubai	Istanbul	EK 121	1420	1855	6H 00M
Day 8	Istanbul	Dubai	EK 118	2330	0450+1	4H 20M
Day 9	Dubai	K. Lumpur	EK 342	1025	2150	7H 25M

Flight Details Turkish Airlines (TK)						
DAY	FROM	TO	FLIGHT NO	ETD	ETA	DURATION
Day 1	K. Lumpur	Istanbul	TK 63	0950	1540	10H 50M
Day 8	Istanbul	K. Lumpur	TK 62	1650	0810+1	10H 20M

*Flight details are subject to change

Category	City	Hotel	Night
4 Stars	Bolu	Elifim Resort Hotel	1 Night
5 Stars	Cappadocia	Perissia Hotel Cappadocia	2 Nights
5 Stars	Pamukkale	Lycus River Thermal Hotel	1 Night
4 Stars	Bursa	Kervansaray Bursa City Hotel	1 Night
5 Stars	Istanbul	The G Hotels Istanbul	2 Nights

Hotel is subject to change to similar category

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DEPARTURE DATES

Package Inclusion	Package Exclusion
• Return International Economy Flight Ticket with Luggage 25/30kg • 7 Nights' Accommodation on Twin / Triple Sharing • Meals as Stated in Itinerary (Breakfast, Lunch, Dinner) • Transfer, Entrance Fee and Tour as Per Itinerary • Private Bosphorus Cruise Trip • Escort English Speaking Guide • 1 Bottle Drinking Water Daily • Tipping For Guide and Driver • Services Of Tour Leader to Ensure Smooth Operation	• Personal Expenses; Mini Bar, Laundry, Tel Bills, Etc. • Excess Luggage • Extra Meals and Drinks • Optional Tour • Porterage • Other Not Stated in Itinerary • Travel Insurance

Season

Spring **Mar - May**

Summer **Jun - Aug**

Autumn **Sep - Nov**

Winter **Dec - Feb**

Currency

United Stated Dollar (USD) **1 = MYR 4.5***

Turkish Lira (TRY) **100 = MYR 12.5***

Route Map



Optional Tour (Per Person)	Rate
Hagia Sophia	USD 25
Cappadocia Hot Air Balloon	USD 280 - 330
Jeep Safari	USD 80 - 120
ATV Ride	USD 70 - 100
Balloon Watching	USD 50 - 70
Turkish Night	USD 70 - 90
Pamukkale Hot Air Balloon	USD 220 - 250
Buggy to Hierapolis	USD 20 - 30
Cable Car to Mt Erciyes	USD 20 - 40

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TERMS & CONDITIONS

1) DEPOSIT & FULL PAYMENT

Upon booking of seat	: Deposit **RM 600.00** per person per booking
90 days before group departure	: 50% of the total payment
60 days before group departure	: Balance of the outstanding payment

If full payment is not received within the stipulated days before departure, **Manazel Al Mashaer Travel Services Sdn Bhd** at its sole discretion reserves the right to forfeit the deposit and cancel the booking.

If the reservation made between **60 days** before the departure date or less, full payment must be made within three (3) working days.

2) MODE OF PAYMENT

i. Cash or via MEPS
ii. Cheque
iii. Bank Transfer
iv. Credit Card (Visa / Master) by Terminal + 2.5% Charge

3) BANK PARTICULAR

All payment to be paid to **Manazel Al Mashaer Travel Services Sdn Bhd**

Public Bank	: 3239 9312 01 (Tour)
Maybank	: 5640 7061 5954 (Tour)
Maybank	: 5640 7061 1605 (Umrah & Palestine)

4) CANCELATION BY CUSTOMER

i. Customer are not allowed to cancel the booking without any valid reason.
ii. Any change of departure date, or Package is considered a cancellation and fee will apply.
iii. Cancellation of bookings by the Tour Member must be made in writing or email to **Manazel Al Mashaer Travel Services Sdn Bhd** Customer Service Department to avoid any miscommunication.
iv. In the event the cancellation is done **60 days** or more before the departure date, the deposit will be refunded less the stipulated administrative charges
v. Tour packages cancelled **less than 59 days** before group departure date, cancellation fee will be imposed as follow:

- Special promotion package eg. MATTA (Non-refundable of deposit)
- 60 days or more from the departure date (administrative charges **50%** from the total deposit amount will be applied)
- 45 – 59 days before the departure date (charge of **RM 350** per person or **15%** of the package price, whichever is higher, will be applied)
- 36 – 44 days before the departure date (35% of the total package price)
- 21 – 35 days before the departure date (50% of the total package price)
- 15 – 20 days before the departure date (75% of the total package price)
- Less than 15 days from the departure date (100% of the total package price)

vi. Customer will be notified of the amount of the cancellation fee payable as soon as possible following the cancellation of the reservation. Should the deposit be insufficient to meet the cancellation fee, you must settle the shortfall within 3 days of such notification.
vii. Customers are subject to the cancellation terms set forth by **Manazel Al Mashaer Travel Services Sdn Bhd**

5) CANCELATION OUTSIDE COMPANY CONTROL

i. **Manazel Al Mashaer Travel Services Sdn Bhd** reserves the right to cancel the package due to any unforeseen circumstance(s), or force majeure event such as pandemics, natural disasters, war, strikes, riots and/or order from the government of Malaysia or the government of any country to be visited.

ii. **Manazel Al Mashaer Travel Services Sdn Bhd** will recommend an alternative to the applicable Package Tour or part thereof, to either the same or another destination.

iii. If customer does not accept the alternative offer given, all money paid will be returned after deducting the following charges:

- A charge of **RM 350** or **15%** per person from the package price (whichever is higher) and includes;
- Any penalty charges imposed by the airline or;
- Any payment that has been paid by **Manazel Al Mashaer Travel Services Sdn Bhd** to any supplier or third party

iv. Customer are subject to the cancellation term by **Manazel Al Mashaer Travel Services Sdn Bhd**

6) CANCELATION BY COMPANY

i. **Manazel Al Mashaer Travel Services Sdn Bhd** reserves the right to cancel the package if the number of participants is less than **20 paying passengers**.

ii. These packages are under **Series Group Departures,** if the group are below of our minimum **20 paying passengers**, we will be informing our customers as our Company SOP 1 Month Before Departure. The customer might choose the optional as per below:

a) Postponed travelling
b) Refund full amount paid
c) Change or postponed to other destination

iii. As for group packages, in the event of a cancellation by the company due to insufficient passengers or inability to secure seats or accommodation, the company will refund the amount of money paid and also pay compensation as follows:

- Full refund and a compensation of **RM 50.00** per person (within 8-14 days before departure date)
- Full refund and a compensation of **RM 75.00** per person (within 1-7 days before departure date)
- Full refund and a compensation of **RM 100.00** per person (on the departure date)

7) REFUND POLICY

i. Once Return Ticket has been issued and customer request for cancellation. No refund will be entitled.

ii. Refunds will only be allowed in the case of Death (No refund will be made If the flight ticket has already been issued), Hospitalization & valid Medical Reasons supported by a Medical Report from Private/Government Hospital (Medical Report from Clinics are not acceptable), **subject to approval**.

iii. No refund if any of the item in the package is not utilize fully or partially when tour has departed.

Refunds will be made by way of cheque or bank transfer and will generally be processed within 60 working days from the date of cancellation. The refund process may take longer during peak seasons, due to the increase in transaction volume.

8) TRAVEL ESSENTIAL

All travelers are strongly encouraged to obtain a comprehensive travel insurance policy to protect against unforeseen circumstances, such as baggage loss, flight delays, travel agent insolvency, medical emergencies and etc. We shall not be responsible, under any circumstances, for any such matters.

9) IMAGE AND VIDEO USAGE AND RIGHTS

During tours, **Manazel Al Mashaer Travel Services Sdn Bhd** members have right to take multiple photos, individual or group and/or produce video recordings, hereafter referred to as 'marketing materials" for the purpose of the following but not limited to:

a) Website marketing
b) Booklets or flyers
c) Social Media campaigns including Facebook and Instagram
d) Electronic Media such as Television Media

Tour members hereby agree and give permission to **Manazel Al Mashaer Travel Services Sdn Bhd** to use their image and video recordings as 'marketing materials"

10) IMPORTANT NOTE

i. The above rates quoted are subject to change without prior notice.
ii. **Manazel Al Mashaer Travel Services Sdn Bhd** and its agent reserve the right to change or alter the program and revise fares without prior notice due to unforeseen circumstances.
iii. All flights and hotels are provisional and will be subjected to change until final confirmation.
iv. Not all hotels have rooms for 3 people. Therefore, extra bed or mattress only (subject to hotel) will be added only on twin sharing rooms.
v. Passport must be valid for more than 6 months from the date of travel.
vi. Flight seats and room arrangement for hotel are auto assigned.
vii. **Tour Leader** only will be sent if the group is more than **20 minimum passengers**.
viii. It is the responsibility of the tour members to ensure that their names are cleared from blacklisted by any regulatory bodies in Malaysia or destination that may prohibit overseas travel or arrival.
ix. **Manazel Al Mashaer Travel Services Sdn Bhd** will not be held responsible or liable in the event any tour member is denied to travel by the Malaysian Immigration. Tour fares will not be refunded.
x. All meals mentioned in our program are suitable for Muslim, Except for breakfast which normally will be served based on standard international buffet menu by hotel.
xi. **Manazel Al Mashaer Travel Services Sdn Bhd** term & conditions will apply.

11) COMPANY DETAILS

Manazel Al Mashaer Travel Services Sdn Bhd (1198200-D)

MOTAC : KPL 8779
Address : 55-2, KL Traders Square (Plaza KLTS), Blok C, Jalan Gombak, Setapak, 53000 Kuala Lumpur
Phone : +603-7890 5994 (Hotline) | +603-4041 4494 (Office)
Email : Info@manazel.com.my
Website : www.manazel.com.my

Once payment received customers consider agree to the Terms & Conditions.
Any payment that has been made for a reservation will not be refunded and cannot be transferred if unused or canceled due to non-compliance with the terms and conditions (including deposit payment, full payment, name list, etc.)
Failure to comply with any of the terms and conditions will result in immediate cancellation of the booking.