

9H7M FULLBOARD *malaysia airlines*

KASHMIR

GOLDEN TRIANGLE

HARGA **ALL-IN** DARI

RM 5,390

HARGA NORMAL ~~RM 5,790~~

Tour Highlights:

Delhi – Agra – Jaipur – Kashmir – Gulmarg – Pahalgam – Taj Mahal

(1 Malam Houseboat Kashmir)

TOUR CODE : INDEL09

HOTLINE 03-7890 5994 | www.manazel.com.my

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KASHMIR

9 DAYS 7 NIGHTS

TWIN / TRIPLE SHARING	ADULT SINGLE	CHILD EXTRA BED	CHILD NO BED	INFANT
RM 5,390	RM 6,290	RM 5,090	RM 4,790	RM 1,000

Surcharge Note: *Peak Season RM 100 | **Super Peak Season RM400

PACKAGE INCLUSION	PACKAGE EXCLUSION
<ul style="list-style-type: none"> Return International Flight Ticket with 30kg Luggage Return Domestic Flight Ticket with 15kg Luggage 7 Nights' Accommodation on twin / triple sharing Meals as stated in itinerary (Breakfast, Lunch & Dinner) Transportation, Entrance fee and tour as per itinerary Elephant Ride in Jaipur (Subject to change by government) Gondola Cable Car Ride First Phase in Gulmarg Shikara Ride in Dal Lake Escort English speaking guide 1 Mineral Water Bottle Per person per day Tipping for guide and driver Services of tour leader to ensure smooth operation 	<ul style="list-style-type: none"> Personal expenses; mini bar, laundry, tel bills, etc. Excess luggage Extra meals and drinks Optional tour Porterage Travel insurance Other not stated in itinerary

CATEGORY	CITY	HOTEL
4 Stars	Delhi	Cardinal Express Hotel or Similar
Special	Srinagar Kashmir	Deluxe Houseboats
3 Stars	Srinagar	Hotel Royal Heritage or Similar
3 Stars	Agra	Hotel Pushp Villa or Similar
4 Stars	Jaipur	Hotel Park Ocean or Similar

KASHMIR

9 DAYS 7 NIGHTS

DAY	FROM	TO	FLIGHT NO.	ETD	ETA
DAY 1	KLIA	DELHI	MH 190	1855	2150
DAY 8	DELHI	KLIA	MH 191	2300	0655 +1

DEPARTURE	ARRIVAL	SEASON	PRICE	REMARKS
05 FEB 2025	12 FEB 2025	WINTER	RM 5,390	RM 5,190
08 FEB 2025	15 FEB 2025	WINTER	RM 5,390	RM 5,190
19 FEB 2025	27 FEB 2025	WINTER	RM 5,390	RM 5,190
12 APR 2025	20 APR 2025	SPRING	RM 5,390	RM 5,190
19 APR 2025	27 APR 2025	SPRING	RM 5,390	RM 5,190
01 MAY 2025	09 MAY 2025	SPRING	RM 5,390	RM 5,190
24 MAY 2025	01 JUN 2025	SPRING	RM 5,390	RM 5,190
29 MAY 2025	06 JUN 2025	SPRING	*RM 5,490	
19 JUL 2025	27 JUL 2025	SUMMER	RM 5,490	RM 5,290
23 AUG 2025	31 AUG 2025	SUMMER	*RM 5,490	
12 SEP 2025	20 SEP 2025	AUTUMN	*RM 5,490	
20 SEP 2025	28 SEP 2025	AUTUMN	RM 5,490	RM 5,290
04 OCT 2025	12 OCT 2025	AUTUMN	RM 5,490	RM 5,290
18 OCT 2025	26 OCT 2025	AUTUMN	RM 5,490	RM 5,290
08 NOV 2025	16 NOV 2025	AUTUMN	RM 5,490	RM 5,290
22 NOV 2025	30 NOV 2025	WINTER	RM 5,490	RM 5,290
19 DEC 2025	27 DEC 2025	WINTER	**RM 5,790	
20 DEC 2025	28 DEC 2025	WINTER	**RM 5,790	
27 DEC 2025	04 JAN 2026	WINTER	**RM 5,790	

KASHMIR

9 DAYS 7 NIGHTS

DAY 01: DEPARTURE KLIA (MOB)

- Assemble at Kuala Lumpur International Airport
- Take flight to Delhi Airport
- After landing, meet and greet with your guide
- Proceed to Hotel
- Overnight in Delhi

DAY 02: DELHI – SRINAGAR (B/L/D)

- Breakfast at Hotel and Check Out
- Transfer to airport and Take Domestic Flight to **Srinagar**
- After landing, Sightseeing of **Mughal Gardens**
- Visit **Nishat Bagh** and **Shalimar Bagh** (All the gardens are situated on the bark of Dal Lake with the **Zabarwan Mountains** in the background)
- Visit **Carpet-Weaving Factory**
- Transfer to **Dal-Lake**
- Overnight in **Deluxe Houseboats**

DAY 03: SRINAGAR – GULMARG – SRINAGAR (B/L/D)

- Breakfast at Deluxe Houseboats and Check Out
- Proceed to **Gulmarg** (Meadow of Flowers) (Gulmarg has one of the best Ski slopes in the world and highest golf course of the world)
- Sightseeing of **Nanga Parbhat**
- Enjoy Cable Car Ride First Phase to **Khilanmarg**
- Enjoy 1 hour **Shikara Ride** in Dal Lake
- Transfer to Srinagar
- Overnight in Srinagar

DAY 04: SRINAGAR – PAHALGAM – SRINAGAR (B/L/D)

- Breakfast at Hotel
- Drive to **Pahalgam** (Valley of Shepherds)
- Visit **Saffron fields** and Drive Through **Pine Forest**
- **ABC Valley Tour** by Local Jeeps (6 – 7 Person in 1 Jeep)
- Walk And Sightseeing Magnificent View of Mountains

- Overnight in Srinagar

DAY 05: SRINAGAR – DELHI – JAIPUR (B/L/D)

- Breakfast at Hotel and Check Out
- Transfer to airport and Take Domestic Flight to Delhi
- On arrival, Drive direct to **Jaipur** (Pink City)
- Overnight in Jaipur

DAY 06: JAIPUR – AGRA (B/L/D)

- Breakfast at Hotel and Check Out
- Sightseeing of **Hawa Mahal** and **Amber Fort**
- Enjoy the unique experience of **Elephant Ride** (Subject to change by government)
- Proceed to Agra
- Overnight in Agra

DAY 07: AGRA – DELHI (B/L/D)

- Breakfast at Hotel and Check Out
- Visit famous **Taj Mahal** (Seven Wonders of the World)
- Proceed to Delhi
- Overnight in Delhi

DAY 08: DELHI DEPARTURE (B/L)

- Breakfast at Hotel and Check Out
- Photo Stop at **Old Delhi, Jamia Mosque, Red Fort** (Outside), **India Gate** and **Parliament House**
- Free time in **Local Market**
- Transfer to Delhi International Airport
- Depart to Kuala Lumpur

DAY 09: ARRIVAL KUALA LUMPUR (MOB)

- Arrival at Kuala Lumpur International Airport

Note: Package itinerary schedule is subject to change.

(MOB – Meals on Board / B – Breakfast / L – Lunch / D – Dinner)

TERMS & CONDITIONS

1) DEPOSIT & FULL PAYMENT

Upon booking of seat	: Deposit RM 600.00 per person per booking
90 days before group departure	: 50% of the total payment
45 days before group departure	: Balance of the outstanding payment

If full payment is not received within the stipulated **45 days** before departure, Manazel Al Mashaer Travel Services Sdn Bhd at its sole discretion reserves the right to forfeit the deposit and cancel the booking.

If the reservation made between **45 days** before the departure date or less, full payment must be made within three (3) working days.

2) MODE OF PAYMENT

- i. Cash or via MEPS
- ii. Cheque
- iii. Bank Transfer
- iv. Credit Card (Visa / Master) by Terminal + 2.5% Charge

3) BANK PARTICULAR

All payment to be paid to Manazel Al Mashaer Travel Services Sdn Bhd

Public Bank : 3239 9312 01 (Tour)

Maybank : 5640 7061 5954 (Tour)

Maybank : 5640 7061 1605 (Umrah & Palestine)

4) CANCELTION BY COMPANY

- i. Manazel Al Mashaer Travel Services Sdn Bhd reserves the right to cancel the package if the number of participants is less than **18 paying passengers**.
- ii. These packages are under **Series Group Departures**, if the group are below of our minimum **18 paying passengers** & maximum 26 paying passengers, we will be informing our customers as our Company SOP 1 Month Before Departure. The customer might choose the optional as per below:
 - a) Postponed travelling
 - b) Refund full amount paid
 - c) Change or postponed to other destination
- iii. As for group packages, in the event of a cancellation by the company due to insufficient passengers or inability to secure seats or accommodation, the company will refund the amount of money paid and also pay compensation as follows:
 - Full refund and a compensation of **RM 50.00** per person (within 8-14 days before departure date)
 - Full refund and a compensation of **RM 75.00** per person (within 1-7 days before departure date)
 - Full refund and a compensation of **RM 100.00** per person (on the departure date)

5) CANCELTION BY CUSTOMER

- i. Customer are not allowed to cancel the booking without any valid reason.
- ii. Any change of departure date, or Package is considered a cancellation and fee will apply.
- iii. Cancellation of bookings by the Tour Member must be made in writing or email to Manazel Al Mashaer Travel Services Sdn Bhd Customer Service Department to avoid any miscommunication.
- iv. In the event the cancellation is done **60 days** or more before the departure date, the deposit will be refunded less the stipulated administrative charges.
- v. Tour packages cancelled **less than 45 days** before group departure date, cancellation fee will be imposed as follow:
 - Special promotion package (Non-refundable of deposit)
 - 60 days or more from the departure date (charge of **RM 350** per person or **15%** of the package price, whichever is higher, will be applied.)
 - 45 – 59 days before the departure date (Non-refundable of deposit)
 - 21 – 44 days before the departure date (50% of the total package price)
 - 15 – 20 days before the departure date (75% of the total package price)
 - Less than 15 days from the departure date (100% of the total package price)
- vi. Customer will be notified of the amount of the cancellation fee payable as soon as possible following the cancellation of the reservation. Should the deposit be insufficient to meet the cancellation fee, you must settle the shortfall within 3 days of such notification.

6) CANCELTION OUTSIDE COMPANY CONTROL

- i. Manazel Al Mashaer Travel Services Sdn Bhd reserves the right to cancel the package due to any unforeseen circumstance(s), or force majeure event such as pandemics, natural disasters, war, strikes, riots and/or order from the government of Malaysia or the government of any country to be visited.
- ii. Manazel Al Mashaer Travel Services Sdn Bhd will recommend an alternative to the applicable Package Tour or part thereof, to either the same or another destination.
- iii. If customer does not accept the alternative offer given, all money paid will be returned after deducting the following charges:
 - A charge of **RM 350** or **15%** per person from the package price (whichever is higher) and includes;
 - Any penalty charges imposed by the airline or;
 - Any payment that has been paid by Manazel Al Mashaer Travel Services Sdn Bhd to any supplier or third party
- iv. Customer are subject to the cancellation term by Manazel Al Mashaer Travel Services Sdn Bhd.

7) REFUND POLICY

- i. Once Return Ticket has been issued and customer request for cancellation. No refund will be entitled.
- ii. Refunds will only be allowed in the case of Death (No refund will be made If the flight ticket has already been issued), Hospitalization & valid Medical Reasons supported by a Medical Report from Private/Government Hospital (Medical Report from Clinics are not acceptable), **subject to approval**.
- iii. No refund if any of the item in the package is not utilize fully or partially when tour has departed.

Refunds will be made by way of cheque or bank transfer and will generally be processed within 15 to 30 working days from the date of cancellation. The refund process may take longer during peak seasons, due to the increase in transaction volume.

8) TRAVEL ESSENTIAL

All travelers are strongly encouraged to obtain a comprehensive travel insurance policy to protect against unforeseen circumstances, such as baggage loss, flight delays, travel agent insolvency, medical emergencies and etc. We shall not be responsible, under any circumstances, for any such matters.

9) IMPORTANT NOTE

- i. **Deposits are non-refundable and non-transferable.**
- ii. The above rates quoted are subject to change without prior notice.
- iii. Manazel Al Mashaer Travel Services Sdn Bhd and its agent reserve the right to change or alter the program and revise fares without prior notice due to unforeseen circumstances.
- iv. All flights and hotels are provisional and will be subjected to change until final confirmation.
- v. Not all hotels have rooms for 3 people. Therefore, extra bed or mattress only (subject to hotel) will be added only on twin sharing rooms.
- vi. Passport must be valid for more than 6 months from the date of travel.
- vii. Flight seats and room arrangement for hotel are auto assigned.
- viii. **Tour Leader** only will be sent if the group is more than **18 passengers**.
- ix. It is the responsibility of the tour members to ensure that their names are cleared from blacklisted by any regulatory bodies in Malaysia or destination that may prohibit overseas travel or arrival.
- x. Manazel Al Mashaer Travel Services Sdn Bhd will not be held responsible or liable in the event any tour member is denied to travel by the Malaysian Immigration. Tour fares will not be refunded.
- xi. All meals mentioned in our program are suitable for Muslim, Except for breakfast which normally will be served based on standard international buffet menu by hotel.
- xii. Manazel Al Mashaer Travel Services Sdn Bhd term & conditions will apply.

10) COMPANY DETAILS

Manazel Al Mashaer Travel Services Sdn Bhd (1198200-D)

MOTAC : KPL 8779

Address : 55-2, KL Traders Square (Plaza KLTS), Blok C, Jalan Gombak, Setapak, 53000 Kuala Lumpur

Phone : +603-7890 5994 (Hotline) | +603-4041 4494 (Office)

Email : Info@manazel.com.my

Website : www.manazel.com.my

Once payment received customers consider agree to the Terms & Conditions.