

14D11N

BALKAN

9 Countries

Italy – Slovenia – Croatia – Bosnia & Herzegovina – Montenegro – Albania –

Macedonia – Bulgaria – Turkiye

Price From

RM 9,490

Person

TOUR CODE : EUMXP14

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BALKAN 9

14 DAYS 11 NIGHTS
PACKAGE PRICE

TWIN / TRIPLE SHARING	ADULT SINGLE	CHILD EXTRA BED	CHILD NO BED	INFANT
RM 9,490	RM 11,090	RM 9,090	RM 8,590	RM 2,500

INCLUSION & EXCLUSION

PACKAGE INCLUSION	PACKAGE EXCLUSION
<ul style="list-style-type: none"> Return International Flight Ticket with 30kg Luggage 11 Nights' Accommodation on twin / triple sharing Meals as stated in itinerary (Breakfast & Dinner) Entrance fee and tour as per itinerary Air conditioned / Heated bus Escort English speaking guide 1 Bottle drinking water daily Services of tour leader to ensure smooth operation 	<ul style="list-style-type: none"> Personal expenses; mini bar, laundry, tel bills, etc. Excess luggage Extra meals and drinks (Lunch) Optional tour (Gondola Ride, Plitvice Lake Entrance, Horse Carriage Ride, Ohrid Boat Ride, Topkapi Palace, Bosphorus Cruise) Porterage Travel insurance Compulsory Tipping for guide and driver RM 350 Other not stated in itinerary

HOTEL DETAILS

CATEGORY	CITY	HOTEL
4 Stars	Venice	Hotel & Residence Castelli or Similar
4 Stars	Zagreb	Hotel Princess Zagreb or Similar
4 Stars	Bihac	Hotel Safir Bihać or Similar
4 Stars	Sarajevo	Hollywood Hotel or Similar
4 Stars	Mostar	HA Hotel Mostar or Similar
4 Stars	Shkoder	Hotel Rozafa Shkoder or Similar
5 Stars	Ohrid	Hotel Izgrev Spa & Aquapark or Similar
4 Stars	Sofia	Astoria Grand Hotel or Similar
5 Stars	Istanbul	Nova Plaza Prime Hotel Istanbul or Similar

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FLIGHT DETAILS (ETIHAD)

DAY	FROM	TO	FLIGHT NO.	ETD	ETA
DAY 1	KLIA	ABU DHABI	EY 411	2135	0025 + 1
DAY 2	ABU DHABI	MILAN	EY 81	0250	0715
DAY 13	ISTANBUL	ABU DHABI	EY 96	1440	1955
DAY 13	ABU DHABI	KLIA	EY 418	2335	1050 +1

DEPARTURE DATE

DEPARTURE	ARRIVAL	SEASON	PRICE	REMARKS
21 APR 2024	04 MAY 2024	SPRING	RM 9,490	
23 APR 2024	06 MAY 2024	SPRING	RM 9,490	
19 MAY 2024	01 JUN 2024	SPRING	RM 9,490	
27 SEP 2024	10 OCT 2024	AUTUMN	RM 9,490	
11 OCT 2024	24 OCT 2024	AUTUMN	RM 9,490	
18 OCT 2024	31 OCT 2024	AUTUMN	RM 9,490	
08 NOV 2024	21 NOV 2024	AUTUMN	RM 9,490	
16 DEC 2024	29 DEC 2024	WINTER	RM 9,490	

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DAY 01: DEPARTURE KLIA (MOB)

- Assemble at Kuala Lumpur International Airport
- Take flight to Milan Malpensa Airport

DAY 02: ARRIVAL MILAN – VENICE (MOB/D)

- Arrival at Milan Malpensa Airport
- After landing, meet and greet with your guide
- Sightseeing Tour at **Castello Sforzesco** (built by **Francesco Sforza, Duke of Milan**), **La Scala Opera House** and **Duomo Square** (the biggest Gothic Cathedral)
- Free time to Shopping at **the Galleria Vittorio Emanuele II** (World's Oldest Shopping Mall)
- Proceed to Venice
- Overnight in Venice

DAY 03: VENICE – ZAGREB (B/D)

- Breakfast at Hotel and Check Out
- Transfer via waterbuses to **San Marco Venice**
[Optional Gondola ride through the canals](#)
- Visit **Bridge of Sighs, San Marco Square** and **Basilica & Doge's Palace**
- Continue to look out for the beautiful local handmade – **Venetian glass**
- Proceed to Zagreb
- Stop at **Ljubljana Mosque** (Slovenia) for prayer
- Overnight in Zagreb

DAY 04: ZAGREB – BIHAC (B/D)

- Breakfast at Hotel and Check Out
- Zagreb Guided City Tour
- Visit **the Upper and Lower town Kaptol & Gradec, The Majestic Cathedral Archbishop's Palace, Ban Jelacic Square, Lotrsek Tower, Archaeological Museum** and **National Museum**
- Free time for prayer at **Zagreb Islamic Centre**
- Proceed to Bihac
- Overnight in Bihac

DAY 05: BIHAC – JAJACE WATERFALLS – TRAVNIK – SARAJEVO (B/D)

- Breakfast at Hotel and Check Out
- Proceed to Royal Town Jajce
- Visit **Pliva Lakes, Wooden Watermills** and **Magnificent Waterfall in Heart of The City**
- Stop at **Malaysian Mosque** in Turbe village
- Proceed to Travnik and view **Plava Voda Springs**
- Overnight in Sarajevo

DAY 06: SARAJEVO (B/D)

- Breakfast at Hotel
- Visit **Vrelo Bosne** (Springs of Bosna River)
[Optional Horse Carriage Ride](#)
- Visit **Sarajevo War Tunnel** (Museum & Tunnel)
- Walking guided tour of **Latin bridge, Old Town Bascarsija, Coppersmith Street, Brusa Bezistan, Gazi Husref Bey Mosque, Gazi Husref Bey Madrass, Morica Han, Sarajevo Meeting of Culture** and **Vijecnica City Hall**
- Free time for shopping
- Overnight in Sarajevo

DAY 07: SARAJEVO – BLAGAJ – MOSTAR (B/D)

- Breakfast at Hotel and Check Out
- Proceed to Mostar
- Mostar City Tour to visit **Koski Mehmed Pasha Mosque** and walk through **The Old Town Bazaar & Old Bridge**
- Free time for shopping
- Continue to **Blagaj** to Visit a **Tekke** (the Dervish Monastery (outside) and Spring of the **River Buna** (The Largest Karst Spring in Europe)
- Overnight in Mostar

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DAY 08: MOSTAR – KOTOR – SHKODER (B/D)

- Breakfast at Hotel and Check Out
- Proceed to **Kotor**
- Free time at Kotor - **UNESCO World heritage** (Medieval town on Adriatic coast which is also surrounded by stone walls)
- Proceed to Shkoder
- Photo stop at **St. Stefan Island**
- Overnight in Shkoder

DAY 09: SHKODER – OHRID (B/D)

- Breakfast at Hotel and Check Out
- Proceed to Ohrid
- Visit **Ohrid Pearl's shop, Old Bazaar, Zeynel Abidin Pasha Tekke and Ali Pasha's Mosque**
- Free time to enjoy beautiful lake which is the deepest and one of the largest lakes in Balkans
[Optional Ohrid Boat Ride](#)
- Overnight in Ohrid

DAY 10: OHRID – SKOPJE – SOFIA (B/D)

- Breakfast at Hotel and Check Out
- Proceed to Skopje
- Walking guided tour to visit **Stone Bridge, Old Rail Station, Monument of Mother Teresa, Daut Pasin Hamam and Mustafa-Pasha Mosque**
- Free time for shopping at **Old Bazaar**
- Proceed to Sofia
- Overnight in Sofia

DAY 11: SOFIA – ISTANBUL (B/D)

- Breakfast at Hotel and Check Out
- Walking guided tour to **Alexander Nevsky Cathedral, St Sofia Basilica, National Art Gallery, Majestic National Theatre & Fountains, The Presidential Palace & National Assembly, Archaeological Site and Banya Bashi Mosque**
- Free time for Shopping
- Proceed to Istanbul
- Overnight in Istanbul

DAY 12: ISTANBUL (B/D)

- Breakfast at Hotel
- Visit **Outlet Leather Center** (Free time for shopping & Live Fashion Show)
[Optional Bosphorus Cruise and Topkapi Palace](#)
- Istanbul guided city tour to visit **Blue Mosque, The Roman Hippodrome and Hagia Sofia** ([Exclude Entrance Fee](#))
- Free time for shopping at **Grand Bazaar**
- Overnight in Istanbul

DAY 13: ISTANBUL DEPARTURE (B/MOB)

- Breakfast at Hotel and Check Out
- Free time and leisure
- Transfer to Airport
- Take flight to Kuala Lumpur

DAY 14: ARRIVAL KUALA LUMPUR (MOB)

- Arrival at Kuala Lumpur International Airport

Note: Package itinerary schedule is subject to change.

(MOB – Meals on Board / B – Breakfast / L – Lunch / D – Dinner)

TERMS & CONDITION

1) MODE OF PAYMENT

Upon booking of seat	: Deposit RM 500.00 per person per booking
90 days before group departure	: 50% of the total payment
45 days before group departure	: Balance of the outstanding payment

If full payment is not received within the stipulated **45 days** before departure, Manazel Al Mashaer Travel & Services Sdn Bhd at its sole discretion reserves the right to forfeit the deposit and cancel the booking.

2) BANK PARTICULAR

All payment to be paid to Manazel Al Mashaer Travel Services Sdn Bhd
Account Number : 5640 7061 5954 (Maybank)

3) CANCELTION POLICY

- i. **Deposits are non-refundable and non-transferable.**
- ii. Tour packages cancelled **less than 45 days** before group departure date, cancellation fee will be imposed as follow:
 - 75% of the total package price (within 15-45 days before departure)
 - 100% of the total package price (within 14 days before departure)
 - 100% of the total package price (no show on day of departure)
- iii. Cancellation of bookings by the Tour Member must be made in writing via email to Manazel Al Mashaer Travel.
- iv. Once Return Ticket has been issued and customer request for cancellation. No refund will be entitled.
- v. Refunds will only be allowed in the case of Death, Hospitalization & valid Medical Reasons supported by a Medical Report from Private/Government Hospital (Medical Report from Clinics are not acceptable), **subject to approval.**
- vi. No refund if any of the item in the package is not utilize fully or partially when tour has departed.

4) TRAVEL ESSENTIAL

All tour members are encouraged to buy travel insurance to safeguard against sickness, flight delay, lost baggage, etc.

5) IMPORTANT NOTE

- i. The above rates quoted are subject to change without prior notice.
- ii. Manazel Al Mashaer Travel & Services Sdn Bhd reserves the right to cancel the package if the number of participants is less than **20 paying passengers**.
- iii. These packages are under **Series Group Departures** if the group are below of our minimum **20 paying passengers**, we will be informing our customers as our Company SOP 1 Month Before Departure. The customer might choose the optional as per below:
 - a) Postponed travelling
 - b) Refund full amount paid
 - c) Change or postponed to other destination
- iv. Manazel Al Mashaer Travel & Services Sdn Bhd and its agent reserve the right to change or alter the program and revise fares without prior notice due to unforeseen circumstances.
- v. All flights and hotels are provisional and will be subjected to change until final confirmation.
- vi. Not all hotels have rooms for 3 people. Therefore, extra bed or mattress only (subject to hotel) will be added only on twin sharing rooms.
- vii. Passport must be valid for more than 6 months from the date of travel.
- viii. Flight seats and room arrangement for hotel are auto assigned.
- ix. It is the responsibility of the tour members to ensure that their names are cleared from blacklisted by any regulatory bodies in Malaysia or destination that may prohibit overseas travel or arrival.
- x. Manazel Al Mashaer Travel & Services Sdn. Bhd. will not be held responsible or liable in the event any tour member is denied to travel by the Malaysian Immigration. Tour fares will not be refunded.
- xi. All meals mentioned in our program are suitable for Muslim, Except for breakfast which normally will be served based on standard international buffet menu by hotel.
- xii. Manazel Al Mashaer Travel & Services Sdn Bhd term & conditions will apply.

6) COMPANY DETAILS

Manazel Al Mashaer Travel Services Sdn Bhd (1198200-D)

MOTAC : KPL 8779

Address : 55-2, KL Traders Square (Plaza KLTS), Blok C, Jalan Gombak, Setapak, 53000 Kuala Lumpur

Phone : +603-7890 5994 (Hotline) | +603-4041 4494 (Office)

H/P : +6011-1162 4414

Email : Info@manazel.com.my

Website : www.manazel.com.my

Once payment received customers consider agree to the Terms & Conditions.