MANAZEL MASHAER
TRAVEL SERVICES SDN. BHD

GROUP TOUR
PALESTINE AMMAN CAIRO (10D7N)

Ashab Al-Kahf - Jericho Old City - Petra - Maqam Nabi & Sahabat - Masjid Al-Aqsa -
Dead Sea - Sinai - Pyramid Giza - Nile Cruise - Masjid Al-Azhar

PACKAGE INCLUDE FLIGHT & TIPPING

Package Price are Per Person in Ringgit Malaysia (RM)					
DEPARTURE DATE	**ARRIVAL DATE**	**SEASON**	**FLIGHT**	**ADULT TWIN / TRIPLE**	**INFANT (<2 YEARS)**
08 Dec 2026	17 Dec 2026	Winter	Qatar	RM 10,190	RM 2,990
2027					
18 Jan 2027	27 Jan 2027	Winter	QR / G9 / EK	RM 10,290	RM 2,990
19 Mar 2027	28 Mar 2027	Spring	QR / G9 / EK	RM 10,290	RM 2,990
15 Apr 2027	24 Apr 2027	Spring	QR / G9 / EK	RM 10,290	RM 2,990
14 May 2027	23 May 2027	Spring	QR / G9 / EK	RM 10,290	RM 2,990
27 May 2027	05 Jun 2027	Spring	QR / G9 / EK	RM 10,290	RM 2,990
05 Jun 2027	14 Jun 2027	Summer	QR / G9 / EK	RM 10,290	RM 2,990
17 Jul 2027	26 Jul 2027	Summer	QR / G9 / EK	RM 10,290	RM 2,990
27 Aug 2027	05 Sep 2027	Summer	QR / G9 / EK	RM 10,290	RM 2,990
10 Sep 2027	19 Sep 2027	Autumn	QR / G9 / EK	RM 10,290	RM 2,990
28 Oct 2027	06 Nov 2027	Autumn	QR / G9 / EK	RM 10,290	RM 2,990
12 Nov 2027	21 Nov 2027	Autumn	QR / G9 / EK	RM 10,290	RM 2,990
27 Nov 2027	06 Dec 2027	Autumn	QR / G9 / EK	RM 10,290	RM 2,990
10 Dec 2027	19 Dec 2027	Winter	QR / G9 / EK	RM 10,490	RM 2,990
16 Dec 2027	25 Dec 2027	Winter	QR / G9 / EK	RM 10,490	RM 2,990
22 Dec 2027	31 Dec 2027	Winter	QR / G9 / EK	RM 10,490	RM 2,990

*Notes : Single Surcharge : Additional RM 1400 | Child With Bed : Same Price As Adult | Child No Bed : Less RM 900

Category	City	Hotel	
4 Stars	Amman	Rawa Hotel Suites	2 Nights
Special	Jerusalem	Metropole Jerusalem	2 Nights
5 Stars	Taba	Strand Beach Resort Taba Heights	1 Night
4 Stars	Cairo	Pyramid Front Hotel	2 Nights

Hotel is subject to change to similar category

destinasiku

ITINERARY

DAY 00 DEPARTURE KLIA

- Assemble at Kuala Lumpur International Airport

DAY 01 KUALA LUMPUR - AMMAN

Meal on Board, Lunch, Dinner

- Take flight to Amman
- After landing, meet and greet with your guide
- Visit **Ashab Al-Kahf Mosque** and **Ashab Al-Kahf** (Cave of The Seven Sleepers)
- Panoramic tour of **Amman City**
- Overnight in Amman

DAY 02 AMMAN – PETRA - AMMAN

Breakfast, Lunch, Dinner

- Breakfast at hotel & check out
- Visit **Petra (UNESCO World Heritage Centre)**
- Overnight in Amman

DAY 03 AMMAN - ALLENBY - JERICHO - JERUSALEM

Breakfast, Lunch, Dinner

- Breakfast at hotel & check out
- Visit **Maqam Yusha Ibn Nun** and **Maqam Nabi Shuaib**
- Transfer to **King Hussein Allenby Bridge** border
- Visit **Jericho Old City, Temptation of Mountain & Maqam Nabi Musa**
- Free time at **Masjid Al-Aqsa** (Prayer)
- Overnight in Jerusalem

DAY 04 JERUSALEM - OLD CITY - HEBRON - JERUSALEM

Breakfast, Lunch, Dinner

- Breakfast at hotel
- Walking tour to **Old City Jerusalem (Al Aqsa Mosque, Qibli Mosque, Dome of the Rock, Marwani Mosque, Buraq Mosque, Omar Mosque, Old Market & Wailing Wall**
- Proceed to Hebron
- Visit **Maqam Nabi Ibrahim, Maqam Nabi Ishak, Maqam Rifqah** (Wife of Nabi Ishak), **Maqam Siti Sarah** (Wife of Nabi Ibrahim), **Maqam Nabi Yusof** and **Maqam Nabi Yunus**
- Overnight in Jerusalem

DAY 05 JERUSALEM - DEAD SEA - TABA

Breakfast, Lunch, Dinner

- Breakfast at hotel & check out
- Visit **Maqam Salman Al Farisi** and **Mount of Olive**
- Stop at **Dead Sea** and **Sodom Village**
- Overnight in Taba

DAY 06 TABA - ST CATHERINE - SINAI - SUEZ CANAL - CAIRO

Breakfast, Lunch, Dinner

- Breakfast at hotel & check out
- Proceed to **Sinai** and **St Catherine**
- Visit **Jabal Musa** at **Sinai, Maqam Nabi Harun, Stone of Samiri's Cow** and **Maqam Nabi Salleh**
- Proceed to Cairo via **Suez Canal**
- Overnight in Cairo

DAY 07 CAIRO - PYRAMID - CAIRO

Breakfast, Lunch, Dinner

- Breakfast at hotel
- Visit The **Pyramids of Giza & The Sphinx, The Perfume & Papyrus Shop** (The First Paper in The World), and **Maqam Iman Syafie & Mosque of Iman Syafie**
- Dinner on **Nile Cruise**
- Overnight in Cairo

DAY 08 CAIRO

Breakfast, Lunch, Dinner

- Breakfast at hotel & check out
- Photo stop at **Citadel of Salahudin Al Ayubi**
- Visit **The National Museum of Egyptian Civilization, Al-Hussein Mosque** and **Al-Azhar Mosque**
- Free time for shopping at **Khan Kholili** (Famous Bazar in Cairo)
- Transfer to Airport

DAY 09 CAIRO DEPARTURE - SHARJAH

Meal On Board

- Take flight to Sharjah
- Take flight to Kuala Lumpur

DAY 10 ARRIVAL KUALA LUMPUR

Meal On Board

- Arrival at Kuala Lumpur International Airport

Note: Package itinerary schedule is subject to change.

destinasiku

TRAVEL DETAILS

Flight Details Air Arabia (G9)						
DAY	FROM	TO	FLIGHT NO	ETD	ETA	DURATION
Day 1	K. Lumpur	Sharjah	G9 803	0320	0635	7H 35M
Day 1	Sharjah	Amman	G9 337	0825	1025	3H 30M
Day 9	Cairo	Sharjah	G9 621	0220	0645	3H 10M
Day 9	Sharjah	K. Lumpur	G9 802	1450	0220+1	6H 55M

Flight Details Qatar Airways (QR)						
DAY	FROM	TO	FLIGHT NO	ETD	ETA	DURATION
Day 1	K. Lumpur	Doha	QR 4992	0255	0515	7H 35M
Day 1	Doha	Amman	QR 6100	0625	0930	3H 10M
Day 9	Cairo	Doha	QR 1306	0105	0525	3H 5M
Day 9	Doha	K. Lumpur	QR 4993	0805	2055	7H 30M

*Flight details are subject to change

Package Inclusion

- Return International Economy Flight Ticket with Luggage 30KG
- 7 Nights' Accommodation on Twin / Triple Sharing
- Full boards Meals as Stated in Itinerary (Breakfast, Lunch, Dinner)
- Transfer, Entrance Fee and Tour as Per Itinerary
- Entrance Fee to Petra UNESCO World Heritage Centre
- Escort English Speaking Guide
- 1 Bottle Drinking Water Daily
- Tipping For Guide and Driver
- Services Of Tour Leader to Ensure Smooth Operation
- All Visa and Departure Tax for Malaysian (Subject to Approval)
- Travel Insurance Berjaya Sompo (Pay & Claim)
  * Coverage Applicable for Ages 64 and Below

Package Exclusion

- Personal Expenses; Mini Bar, Laundry, Tel Bills, Etc.
- Excess Luggage
- Extra Meals and Drinks
- Optional Tour
- Porterage
- Visa For Non-Malaysian (Subject to Approval)
- Other Not Stated in Itinerary
- Travel Insurance
  * For Ages 65 and Above

TRAVEL DETAILS

Season

- Spring **Mar - May**
- Summer **Jun - Aug**
- Autumn **Sep - Nov**
- Winter **Dec - Feb**

Currency

United Stated Dollar (USD) **1 = MYR 4.5***

Jordanian Dinar (JOD) **1 = MYR 6.40***

Israeli Shekel (ILS) **1 = MYR 1.30***

Egyptian Pound (EGP) **100 = MYR 8.80***

Route Map



destinasiku

TERMS & CONDITIONS

1) DEPOSIT & FULL PAYMENT

Upon booking of seat	: Deposit **RM 1000.00** per person per booking
90 days before group departure	: 50% of the total payment
60 days before group departure	: Balance of the outstanding payment

If full payment is not received within the stipulated days before departure, **Manazel Al Mashaer Travel Services Sdn Bhd** at its sole discretion reserves the right to forfeit the deposit and cancel the booking.

If the reservation made between **60 days** before the departure date or less, full payment must be made within three (3) working days.

2) MODE OF PAYMENT

i. Cash or via MEPS
ii. Cheque
iii. Bank Transfer
iv. Credit Card (Visa / Master) by Terminal + 2.5% Charge

3) BANK PARTICULAR

All payment to be paid to **Manazel Al Mashaer Travel Services Sdn Bhd**

Public Bank	: 3239 9312 01 (Tour)
Maybank	: 5640 7061 5954 (Tour)
Maybank	: 5640 7061 1605 (Umrah & Palestine)

4) CANCELATION BY CUSTOMER

i. Customer are not allowed to cancel the booking without any valid reason.
ii. Any change of departure date, or Package is considered a cancellation and fee will apply.
iii. Cancellation of bookings by the Tour Member must be made in writing or email to **Manazel Al Mashaer Travel Services Sdn Bhd** Customer Service Department to avoid any miscommunication.
iv. In the event the cancellation is done **60 days** or more before the departure date, the deposit will be refunded less the stipulated administrative charges
v. Tour packages cancelled **less than 59 days** before group departure date, cancellation fee will be imposed as follow:

- Special promotion package eg. MATTA (Non-refundable of deposit)
- 60 days or more from the departure date (administrative charges **50%** from the total deposit amount will be applied)
- 45 – 59 days before the departure date (charge of **RM 350** per person or **15%** of the package price, whichever is higher, will be applied)
- 36 – 44 days before the departure date (35% of the total package price)
- 21 – 35 days before the departure date (50% of the total package price)
- 15 – 20 days before the departure date (75% of the total package price)
- Less than 15 days from the departure date (100% of the total package price)

vi. Customer will be notified of the amount of the cancellation fee payable as soon as possible following the cancellation of the reservation. Should the deposit be insufficient to meet the cancellation fee, you must settle the shortfall within 3 days of such notification.
vii. Customers are subject to the cancellation terms set forth by **Manazel Al Mashaer Travel Services Sdn Bhd**

5) CANCELATION OUTSIDE COMPANY CONTROL

i. **Manazel Al Mashaer Travel Services Sdn Bhd** reserves the right to cancel the package due to any unforeseen circumstance(s), or force majeure event such as pandemics, natural disasters, war, strikes, riots and/or order from the government of Malaysia or the government of any country to be visited.

ii. **Manazel Al Mashaer Travel Services Sdn Bhd** will recommend an alternative to the applicable Package Tour or part thereof, to either the same or another destination.

iii. If customer does not accept the alternative offer given, all money paid will be returned after deducting the following charges:

- A charge of **RM 350** or **15%** per person from the package price (whichever is higher) and includes;
- Any penalty charges imposed by the airline or;
- Any payment that has been paid by **Manazel Al Mashaer Travel Services Sdn Bhd** to any supplier or third party

iv. Customer are subject to the cancellation term by **Manazel Al Mashaer Travel Services Sdn Bhd**

6) CANCELATION BY COMPANY

i. **Manazel Al Mashaer Travel Services Sdn Bhd** reserves the right to cancel the package if the number of participants is less than **20 paying passengers**.

ii. These packages are under **Series Group Departures,** if the group are below of our minimum **20 paying passengers**, we will be informing our customers as our Company SOP 1 Month Before Departure. The customer might choose the optional as per below:

a) Postponed travelling
b) Refund full amount paid
c) Change or postponed to other destination

iii. As for group packages, in the event of a cancellation by the company due to insufficient passengers or inability to secure seats or accommodation, the company will refund the amount of money paid and also pay compensation as follows:

- Full refund and a compensation of **RM 50.00** per person (within 8-14 days before departure date)
- Full refund and a compensation of **RM 75.00** per person (within 1-7 days before departure date)
- Full refund and a compensation of **RM 100.00** per person (on the departure date)

7) REFUND POLICY

i. Once Return Ticket has been issued and customer request for cancellation. No refund will be entitled.

ii. Refunds will only be allowed in the case of Death (No refund will be made If the flight ticket has already been issued), Hospitalization & valid Medical Reasons supported by a Medical Report from Private/Government Hospital (Medical Report from Clinics are not acceptable), **subject to approval**.

iii. No refund if any of the item in the package is not utilize fully or partially when tour has departed.

Refunds will be made by way of cheque or bank transfer and will generally be processed within 60 working days from the date of cancellation. The refund process may take longer during peak seasons, due to the increase in transaction volume.

8) TRAVEL ESSENTIAL

All travelers are strongly encouraged to obtain a comprehensive travel insurance policy to protect against unforeseen circumstances, such as baggage loss, flight delays, travel agent insolvency, medical emergencies and etc. We shall not be responsible, under any circumstances, for any such matters.

9) IMAGE AND VIDEO USAGE AND RIGHTS

During tours, **Manazel Al Mashaer Travel Services Sdn Bhd** members have right to take multiple photos, individual or group and/or produce video recordings, hereafter referred to as 'marketing materials" for the purpose of the following but not limited to:

a) Website marketing
b) Booklets or flyers
c) Social Media campaigns including Facebook and Instagram
d) Electronic Media such as Television Media

Tour members hereby agree and give permission to **Manazel Al Mashaer Travel Services Sdn Bhd** to use their image and video recordings as 'marketing materials"

10) IMPORTANT NOTE

i. The above rates quoted are subject to change without prior notice.
ii. **Manazel Al Mashaer Travel Services Sdn Bhd** and its agent reserve the right to change or alter the program and revise fares without prior notice due to unforeseen circumstances.
iii. All flights and hotels are provisional and will be subjected to change until final confirmation.
iv. Not all hotels have rooms for 3 people. Therefore, extra bed or mattress only (subject to hotel) will be added only on twin sharing rooms.
v. Passport must be valid for more than 6 months from the date of travel.
vi. Flight seats and room arrangement for hotel are auto assigned.
vii. **Tour Leader** only will be sent if the group is more than **20 minimum passengers**.
viii. It is the responsibility of the tour members to ensure that their names are cleared from blacklisted by any regulatory bodies in Malaysia or destination that may prohibit overseas travel or arrival.
ix. **Manazel Al Mashaer Travel Services Sdn Bhd** will not be held responsible or liable in the event any tour member is denied to travel by the Malaysian Immigration. Tour fares will not be refunded.
x. All meals mentioned in our program are suitable for Muslim, Except for breakfast which normally will be served based on standard international buffet menu by hotel.
xi. **Manazel Al Mashaer Travel Services Sdn Bhd** term & conditions will apply.

11) COMPANY DETAILS

Manazel Al Mashaer Travel Services Sdn Bhd (1198200-D)

MOTAC : KPL 8779
Address : 55-2, KL Traders Square (Plaza KLTS), Blok C, Jalan Gombak, Setapak, 53000 Kuala Lumpur
Phone : +603-7890 5994 (Hotline) | +603-4041 4494 (Office)
Email : Info@manazel.com.my
Website : www.manazel.com.my

Once payment received customers consider agree to the Terms & Conditions.
Any payment that has been made for a reservation will not be refunded and cannot be transferred if unused or canceled due to non-compliance with the terms and conditions (including deposit payment, full payment, name list, etc.)
Failure to comply with any of the terms and conditions will result in immediate cancellation of the booking.